

March 4, 2025

**Taxpayers filing their own returns can get free help using IRS Direct**

**File and Direct File Oregon at four South Coast events March 18-21**

Coquille, OR—Coos County taxpayers filing their own 2024 income tax returns can get free assistance using the new combination of IRS Direct File and Direct File Oregon when Oregon Department of Revenue volunteers visit area libraries March 18-21

The IRS estimates that 10,000 people in Coos County are eligible to use IRS Direct File and Direct File Oregon. Filing with both IRS Direct File and Direct File Oregon is free and available as a combination for filing both federal and state taxes for the first time this year.

Help will be available at the Coquille Public Library, located at 59 N. Adams Street in Coquille, 10 a.m. to 1 p.m. March 18, and 10 a.m. to 2p.m., March 21; the Bandon Public Library, 1204 SW 11th Street in Bandon, 9 a.m. to 5:30 p.m. March 19; and the North Bend Public Library, located at 1800 Sherman Avenue in North Bend, 10 a.m. to 6 p.m., March 20.

Before arriving at the library, taxpayers should:

* Use the [IRS's Eligibility](https://directfile.irs.gov/) Checker to see if they qualify to use IRS Direct File.
* Set up an IRS online account through [ID.me](https://id.me/). Watch this [*5 Easy Steps to Register an ID.me Account with IRS*](https://www.youtube.com/watch?v=V6uOxgwHw_M) video to learn how.
* Make sure they have a Revenue Online account before they come to the event to make sure they're ready to go. Watch this [*How to Set Up and Log In to Your Revenue Online Account for Individuals*](https://www.youtube.com/watch?v=eKuM8_GBDz4&t=42s) video to learn how.

Videos are also available to show how to use [IRS Direct File](https://www.youtube.com/watch?v=OP2u4NKQzCE) and [Direct File Oregon](https://www.youtube.com/watch?v=EAApi47sfWA&t=2s) and taxpayers can find more information on the department’s [Free Direct File assistance at local libraries webpage.](https://www.oregon.gov/dor/programs/individuals/Pages/free-direct-file.aspx)

Taxpayers should bring the following information with them to the library.

**Identification documents**

* Social security card or ITIN for everyone on your tax return
* Government picture ID for taxpayer and spouse if filing jointly (such as driver’s license or passport)

**Common income and tax documents**

* Forms W2 (wages from a job)
* Forms 1099 (other kinds of income)
* Form SSA-1099 (Social Security Benefits)

**Optional documents**

* Canceled check or bank routing and account numbers for direct deposit
* Last year’s tax return

IRS Direct File does not support all return types. Specifically, taxpayers with dividends reported on Form 1099-DIV and capital gains or losses are not eligible to use IRS Direct File.

Taxpayers who aren’t eligible to use IRS Direct File can find [other free options and free assistances sites](https://www.oregon.gov/dor/programs/individuals/Pages/get-free-tax-help.aspx) on the agency’s website. Those who can't use IRS Direct File to file their federal return can still use Direct File Oregon to file their state return.

The department believes that helping taxpayers file their own returns using direct file will help maximize the number of Oregonians who choose to use the new free option and make it possible for many who don’t have a filing requirement to file and claim significant federal and state tax credits for low-income families, such as the Earned Income Tax Credit, or EITC. The IRS estimates that nearly 25 percent of eligible Oregon taxpayers are not claiming the EITC. One Oregon organization says that added up to almost $100 million in unclaimed credits in 2020.

Taxpayers can [sign up for the new “Oregon Tax Tips” direct email newsletter](https://public.govdelivery.com/accounts/ORDOR/subscriber/new) to keep up with information about tax return filing and how to claim helpful tax credits.

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**Note to radio news directors:** We have available localized audio clips with date and time of each event from Megan Denison, Personal Tax and Compliance Division administrator at the Department of Revenue. Audio files can’t be attached to releases in FlashAlert, but if you’d like to use the files, email [robin.maxey@dor.oregon.gov](mailto:robin.maxey@oregon.gov) directly and he will send them to you*.*

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